

<b>HEALTH SCRUTINY COMMITTEE</b>	AGENDA ITEM No. 5
12 MARCH 2018	PUBLIC REPORT

Report of:	NHS England Midlands and East (East)	
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<b>DENTAL SERVICES IN PETERBOROUGH</b>
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<b>R E C O M M E N D A T I O N S</b>
It is recommended that the Health Scrutiny Committee note the contents of this report for information.

**1. ORIGIN OF REPORT**

1.1 The report is being presented at the request of the Health Scrutiny Committee.

**2. PURPOSE AND REASON FOR REPORT**

2.1 This report has been produced at the request of the Health Scrutiny Committee.

2.2 This report is for the Health Scrutiny Committee to consider under its Terms of Reference Part 3, Section 4 - Overview and Scrutiny Functions, paragraph No. 2.1 Functions determined by Council - Scrutiny of the NHS and NHS providers.

**3. BACKGROUND AND KEY ISSUES**

- 3.1 The Health Scrutiny Committee has requested details of the current dental services provision in Peterborough:
- More detail regarding current NHS Dental Services provision in Peterborough, with performance information, bench marking information and financial information on current and future spend
  - Detailed information regarding access issues that have been identified in the Peterborough area and what actions are being taken to address these.
  - Vision and future plans for NHS Dental Services in Peterborough - what the vision is and what plans are in place to get there.
  - Details of the review of the out of hours dental services delivered across Cambridgeshire, Peterborough, Norfolk, Great Yarmouth and Waveney with particular emphasis on the impact on Peterborough.
  - Information on the procurement of out of hours dental services - what is the strategy, do you have a strategy for procurement.
  - Have you undertaken a Dental Needs Assessment and if so please provide this with the report.
  - Information on how the population growth in Peterborough is being taken in to account with regard to current and future provision of dental services in Peterborough.

## **Current NHS Dental Services provision in Peterborough**

In hours dental care is commissioned across the Cambridge and Peterborough CCG area. This includes both routine and urgent dental care delivered by general dental practices and urgent care by the dental access centre.

There are 39 contracts providing dental care in the Peterborough area. The contractual mechanism is via 25 General Dental Service (GDS) contract and 14 Personal Dental Service (PDS) agreements. GDS contracts are in perpetuity and PDS agreements have an end date.

Two of the contracts/agreements are for minor oral surgery (complex extractions), three for orthodontics (teeth straightening), seven for dental access (for urgent dental care) with the remaining 27 for general dental services (routine and urgent dental care).

The total spends for primary care dental service provision in the Peterborough area in 2017/18 is £10,770,346.63. £9,508,921.11 is spent on general dentistry including access and minor oral surgery and £1,261,425.52 on orthodontics.

Each of the contracts is managed by units of activity, Units of Dental Activity (UDAs) for general dental services and Units of Orthodontic Activity (UOAs) for orthodontic services. Under GDS and PDS Regulations providers have to deliver at least 96% of contracted activity in each year. If providers fail to deliver at least 96% of activity they are subject to a financial clawback to 100% of contracted activity.

If between 96 and 100% of activity is delivered providers are able to carry forward the shortfall of activity to be delivered in the following year. Contractors are allowed to over perform by up to 2% however this over performance is a negative carry forward which results in less activity being delivered in the following year.

Contract delivery has been reasonable consistent over the last two years with the majority of providers delivering at least 96% of their contracted activity for general dental and orthodontic services. There are however a small number of providers who have not delivered their contracted activity. NHS England is currently working with all dental providers across East whom have consistently not been able to deliver their activity. In most cases we would look to 'right size' the contracts to a level that can be delivered.

A list of dental practices in Peterborough area are attached at Appendix 1.

## **Access issues that have been identified in the Peterborough area**

Access issues have been identified in the Peterborough area, with some patients struggling to access both routine and urgent dental care. NHS England has recently put additional capacity in place for urgent care at the dental access centre and additional routine and urgent care in place with a small number of dental practices in the Peterborough area. This additional capacity with a total value of £156k will be delivered by the end of March 2018. The funding for the additional activity has come from contracts which have not performed during 2017/18. The situation will continue to be monitored in the coming months ahead.

## **Vision and future plans for NHS Dental Services in Peterborough**

The amount of primary care dental provision commissioned in 2017/18 remains unchanged from 2016/17. It should be noted that there have been no new monies for primary care dental service provision for a number of years. A number of providers in the Peterborough area have not delivered their contracted activity, which has resulted in not all of the activity commissioned being delivered. As part of our commissioning strategy NHS England continues to monitor all dental contracts across East. Where contracts under perform NHS England will right size contracts and

will be looking as to where there are gaps in services, or under provision in certain areas, taking into account the size of the population and areas of deprivation.

### **Review and procurement of the out of hours dental services in Peterborough, Cambridge, Norfolk, Great Yarmouth and Waveney**

In Peterborough, the dental out of hours service is currently delivered by Cambridge Community Services and are delivered from the Peterborough Dental Access Centre at 5 Midgate, Peterborough, Cambridgeshire, PE1 1TN. The out of hours service is available Saturday, Sunday and bank holidays.

The current Personal Dental Service (PDS) Agreement in place with Cambridge Community Services for out of hours is due to expire on 31<sup>st</sup> March 2019.

NHS England commenced phase one of the out of hours project during 2016/17 and recommissioned services in Essex. East Anglia is part of phase two. Part one of phase two involved the review and recommissioning of out of hours services in Suffolk, with part two for the rest of East Anglia (Peterborough, Cambridge, Norfolk, Great Yarmouth and Waveney).

Each of the areas in part two, phase two currently have different contracting arrangements with some disparity within these arrangements. NHS England is currently reviewing the dental out of hours services delivered across Cambridgeshire, Peterborough, Norfolk, Great Yarmouth and Waveney. This review will lead to the re-procurement of these services and further details of this procurement will be provided in due course.

As part of the review of the current services, there will be a period of engagement with current providers, patients and the public to inform the development of the service specification. Activity monitoring will also be undertaken and current providers will be asked to supply views on how the current service may be improved.

Further stakeholder briefings will be provided at key stages of the review and procurement.

Following the review and re-procurement of services, patients will continue to be able to access urgent dental treatment, where considered clinically necessary, outside of core hours for dental practices, including weekends and bank holidays.

### **Dental Needs Assessment**

See Appendix. 2

### **Population growth in Peterborough**

Across East there are a number of areas where there is a growth of population, some of this is predicted and taken into account in the oral health needs assessment. There is also population growth due to building programmes.

NHS England is committed to work with public health and other colleagues to gain a better understanding of access to primary dental care across Essex and East Anglia and the factors that may affect this, including the identification of service gaps, changes in demand for services and identification of new builds/population changes and implications for planning the provision of primary care dental services. This will also take into account the health profiles and areas/pockets of deprivation across East which include Peterborough.

## **4. CONSULTATION**

4.1 None

## **5. ANTICIPATED OUTCOMES OR IMPACT**

5.1 None

**6. REASON FOR THE RECOMMENDATION**

6.1 There are no recommendations put forward in this report as the report is for information only.

**7. ALTERNATIVE OPTIONS CONSIDERED**

7.1 None

**8. IMPLICATIONS**

**Financial Implications**

8.1 N/A

**Legal Implications**

8.2 N/A

**Equalities Implications**

8.3 N/A

**Rural Implications**

8.4 N/A

**9. BACKGROUND DOCUMENTS**

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

9.1 N/A

**10. APPENDICES**

10.1 Appendix 1 - List of contracts in Peterborough area  
Appendix 2 – Dental Needs Assessment